



Resources

Consumer Choices Option

- Veridian CCO website: <https://ccoweb.veridiancu.org>
- IME website for CCO information:
<http://www.ime.state.ia.us/HCBS/HCBSConsumerOptions.html>
- List of ISBs
<http://dhs.iowa.gov/ime/members/medicaid-a-to-z/consumer-choices-option> (Click on "Independent Support Brokers")
- ISB Training information
<http://dhs.iowa.gov/ime/Providers/tools-trainings-and-services/ATRegistration/ISB>

Home and Community Based Services waivers

- IME website for general HCBS Waiver information:
<http://www.ime.state.ia.us/HCBS/HCBSindex.html>
- HCBS Specialist information
<http://dhs.iowa.gov/ime/members/medicaid-a-to-z/hcbs/hcbs-contacts> (Click on "Map of HCBS Specialists Regions")
- Waiver waiting list information
<http://dhs.iowa.gov/ime/members/medicaid-a-to-z/hcbs/waivers> (Click on "HCBS Waiver Waiting List Information")

Medicaid Privatization

- IME website for Medicaid privatization information:
<https://dhs.iowa.gov/ime/about/initiatives/MedicaidModernization>
- **Stakeholder comments**
Email: MedicaidModernization@dhs.state.ia.us
- **Member questions**
Email: IMEMemberServices@dhs.state.ia.us
Phone: 1-800-338-8366 (8-5, M-F)
- **Provider questions**
Email: IMEProviderServices@dhs.state.ia.us
Phone: 1-800-338-7909 (7:30-4:30, M-F)